

STONEHILL



BOARDING  GROOMING

BOARDING

Stonehill LTD agrees to provide reasonable care and to keep the facility sanitary and properly enclosed. The Pet will be fed properly and housed in clean, safe quarters. All pets are boarded or otherwise handled or cared for by the Kennel without liability on the Kennel's part for loss or damage from disease, death, theft, fire, injury to persons, injury from other pets, or property by said Pet or other unavoidable causes, due to diligence and care of having been exercised by the Kennel. In any event, Pet Owner and Stonehill LTD agree expressly that Kennel's liability shall in no event exceed the sum of \$500 per animal boarded. In the event the Pet Owner declares the animal's value to exceed this limit, the Pet Owner declared value of Pet is \$ _____ as substantiated by the proof of purchase receipt submitted to the Kennel. Owner agrees that Owner shall be solely responsible for any and all acts and behavior of said pet while it is in the care of Kennel. This includes damages to kennel structure and/or kennel property.

VACCINATIONS

Kennel specifically requires all pets to be vaccinated against communicable diseases prior to boarding. Kennel reserves the right to refuse admittance to any pet that shows signs of illness or that does not meet Kennel vaccine requirements. Despite these precautions, Owner acknowledges that Owner's Pet will be in an environment with other pets during boarding, and understands that any pet may harbor or spread a communicable disease. Owner releases Kennel from, and waives all claims and liability against Kennel for, all losses, damages, costs and expenses arising out of or in connection with any communicable disease, any viral bacterial or parasitic infections contracted by Owner's Pet during boarding including but not limited to coughing, sneezing, vomiting or diarrhea. Owner specifically represents to Kennel that Pet has not been exposed to rabies or distemper within a 30 day period prior to boarding. ***Stonehill LTD requires proof of current Rabies, DHLP and Bordetella (Kennel Cough) vaccinations.*** The Bordetella vaccine is not 100% effective. Kennel makes no guarantees in regards to the Bordetella vaccine. Current veterinary verifications must be provided to Kennel prior to check in dates. All pets are checked for external parasites (fleas/ticks) upon entry to the facility. If any external parasites are found, they will be treated accordingly and Owner will be responsible for those expenses. Owner understands and agrees to abide by Kennel's vaccine policy.

HEALTH

If Pet becomes ill or if the state of the Pet's health requires professional attention, the Kennel, in its sole discretion, may engage the services of a veterinarian or administer medicine, or special diet, or give other requisite attention to the Pet and the expenses will be paid by the Owner. In the case of a medical emergency, the maximum dollar amount the Owner authorizes to be spent on veterinary care is \$ _____ (please fill in amount, i.e. \$1000, \$5000, unlimited, etc.).

CHECK IN/CHECK OUT

Monday through Saturday CHECK IN/CHECK OUT times are 8:00am-11:00am, and 4:00pm-7:00pm. Sunday CHECK IN/CHECK OUT time is limited to 4:00pm-7:00pm ONLY. A Pet Owner will be charged an off-hour pick-up or drop-off fee when arriving at any other time for any reason. **There is no CHECK IN/CHECK OUT hours on holiday days.**

PAYMENT POLICY

All boarding pet fees **MUST** be paid before Pet is released to the Pet Owner.

If fees **ARE NOT** paid, Pet will **NOT** be released. When a reservation is booked, the Pet Owner is responsible for paying the **full fee**, whether the reservation stay is **shortened** or the reservation stay is **lengthened**. Owner understands that extra charges may be added to the bill at discretion of management for special handling or treatment that is above and beyond routine care. Special handling is defined as services beyond our standard boarding care due to behavior problems, health, or other unexpected care not anticipated at time of check in. Owner agrees to pay all such charges. All checks returned for non-sufficient funds will be charged a fee of \$35.00.

RESERVATION CANCELLATION FEES

Pet Owners are asked to provide a Security Deposit for all reservations — most commonly asked for is a major Visa or MasterCard Credit Card number. If less than a 48-hour notice is given for a cancellation or a no-show of a reservation, a charge of **50% of the scheduled stay billing** (i.e. 8 days @ \$27/day x 4 = \$108.00) will be charged. If more than a 48-hour notice is given for a cancellation, a charge of **\$10** is placed on the card.

PHOTO/VIDEO

I hereby grant Stonehill LTD, the right and permission to use any photographs/video taken of me or my pets for any purpose and in any and all media now of in the future.

Initial_____

I hereby grant Stonehill LTD, the right and permission to use my name in connection with the photographs or videos if so chosen.

Initial_____

I acknowledge that I have read and agree to all terms of the contract.

Client Signature

Date