



## BOARDING + DAYCARE

Stonehill Kennel and Farm agrees to provide reasonable care, maintain facility sanitary standards, and to ensure proper safe enclosures. Boarding pets will be fed properly and housed in clean, safe quarters. All pets that are boarded or otherwise handled are cared for by Stonehill without liability on the Stonehill's part for loss or damage from disease, death, theft, fire, injury to persons, injury from other pets, or property by said boarding pet or other unavoidable causes, due to diligence and care of having been exercised by Stonehill. Pet Owner agrees that they shall be solely responsible for any and all acts and behavior of said pet while it is in the care of Stonehill. This includes damages to kennel structure and/or kennel property. Initial \_\_\_\_\_

## VACCINATIONS + PREVENTATIVES

Stonehill specifically requires all pets to be vaccinated against communicable diseases **prior to reservation**. Stonehill reserves the right to refuse admittance to any pet that shows signs of illness or that does not meet the vaccination requirements. Despite these precautions, Pet Owner acknowledges that Owner's Pet will be in an environment with other pets during boarding, and understands that any pet may harbor or spread a communicable disease. Pet Owner releases Stonehill from, and waives all claims and liability against Stonehill for, all losses, damages, costs and expenses arising out of or in connection with any communicable disease, any viral bacterial or parasitic infections contracted by Owner's Pet during boarding including but not limited to coughing, sneezing, vomiting or diarrhea. Pet Owner specifically represents to Stonehill that Pet has not been exposed to ANY communicable disease within a 30 day period prior to boarding.

- **Stonehill Kennel and Farm requires proof of current Rabies, DHLPP/DHPP/DAPP and Bordetella (Kennel Cough) vaccinations.**
  - The Bordetella vaccine is not 100% effective. Stonehill makes no guarantees in regards to the Bordetella vaccine and risk of infection in our care.
- **Stonehill Kennel and Farm highly recommends that all dogs are also vaccinated against Canine Influenza but this is not a required vaccination for stay.**
- Current veterinary verifications must be provided to Stonehill 48 hours prior to check in dates.
- In addition to vaccinations, all pets should be flea and tick free. ALL Pet Owner's are responsible for routine upkeep to ensure their own pets health and preventative care.
- All pets are checked for external parasites (fleas/ticks) upon entry to the facility. If any external parasites are found, they will be treated accordingly and Pet Owner will be responsible for those expenses.
- Owner understands and agrees to abide by Stonehill's prevention policy. Initial \_\_\_\_\_

## MEDICATION ADMINISTRATION

If Pet Owner provides medication to be administered during pet's stay, Stonehill Kennel and Farm will administer basic medication according to Pet Owner's directions at no charge. More advanced medication administration will be charged a daily fee based on needs. Examples: insulin shots/urine tests, medicated baths, or extensive medication regimens. *Note: all medication administration is overseen by an experienced team member.* Initial \_\_\_\_\_

## ON-SITE MEDICAL CARE

Benedryl, immodium, probiotics, CBD, saline wash, hydrogen peroxide, neosporin, bandages, etc are routine treatments for minor health concerns. Pet Owner agrees in the event of minor injury or illness that Stonehill is permitted to treat Owner's Pet as needed based on the situation. Initial \_\_\_\_\_

## EMERGENCY MEDICAL CARE

If Owner's Pet becomes ill or if the state of the Pet's health requires professional attention, Stonehill Kennel and Farm, in its sole discretion, may engage the services of a veterinarian or administer medicine, or special diet, or give other requisite attention to the Pet and the expenses will be paid by the Pet Owner. In the case of a medical emergency, the maximum dollar amount the Pet Owner authorizes to be spent on veterinary care is \$\_\_\_\_\_ (please fill in amount, i.e. \$1000, \$5000, unlimited, etc) Initial \_\_\_\_\_

## PERSONAL BELONGINGS

Stonehill Kennel and Farm requests Pet Owner's do not bring items with your dog(s) that are valuable or irreplaceable. Stonehill is not responsible for loss or damage to any personal item, including bedding or toys, left with or for your dog(s). Initial \_\_\_\_\_

## PAYMENT POLICY

All boarding pet fees MUST be paid before Pet is released to the Pet Owner. If fees ARE NOT paid, Pet will NOT be released. Pet Owner is responsible for paying the boarding full fee, whether the boarding stay is shortened or the boarding stay is lengthened. Owner understands that extra charges may be added to the bill at discretion of management for special handling or treatment that is above and beyond routine care. Special handling is defined as services beyond our standard boarding care due to behavior problems, health, or other unexpected care not anticipated at time of check in. Owner agrees to pay all such charges. All checks returned for non-sufficient funds will be charged a fee of \$35.00. Initial \_\_\_\_\_

## CHECK IN/CHECK OUT

Monday-Saturday CHECK IN/OUT times are 8:00a-11:00a, and 4:00p-7:00p. Sunday hours are 8:00-11:00 am for DEPARTURES only, and 4:00-7:00pm for ARRIVALS AND DEPARTURES. If Pet is picked up during the 4:00p-7:00p pick up time on the departure day, Pet Owner will be charged the full amount for a full day of

boarding. Pet Owner may be a charged an off-hour pick-up/drop-off fee of \$20 when arriving at any other time for any reason. There is no CHECK IN/OUT hours on holiday days. Initial \_\_\_\_\_

## **RESERVATION + CANCELLATION FEES**

Pet Owners are required to provide a major credit card to be placed on file for all boarding reservations. If less than a 48-hour notice is given for a cancellation or a no-show of a reservation, a minimum \$75 non-refundable cancellation fee will be charged to the credit card on file. Initial \_\_\_\_\_

## **PHOTO/VIDEO**

I hereby grant Stonehill LTD, the right and permission to use any photographs/video taken of me or my pets for any purpose and in any and all media now of in the future. Initial \_\_\_\_\_

I hereby grant Stonehill LTD, the right and permission to use my name in connection with the photographs or videos if so chosen. Initial \_\_\_\_\_

## **ABANDONED DOG PROCEDURE**

Unless otherwise required by applicable law, if you fail to pick up your dog(s) by the designated time and have failed to make satisfactory alternative arrangements with Stonehill Kennel and Farm, Stonehill will continue to provide basic service to ensure the dog's health and safety, and charges will continue to accrue. Stonehill will make best efforts to contact you using the information you provided, advising you that if your dog(s) is not picked up within a reasonable time period, your dog(s) will be deemed to be abandoned and that Stonehill will deliver the dog(s) to a third-party adoption partner or other reputable animal welfare organization. You understand that you may lose ownership of your dog(s) under these circumstances. If you fail to pick up your dog(s) for any reason, you release Stonehill from all further liability and responsibility for your dog(s). You shall remain liable to Stonehill Kennel and Farm, for all unpaid charges, including without limitation the court costs and reasonable attorneys' fees incurred in the collection of such charges. Initial \_\_\_\_\_

## **REPRESENTATIONS + LIABILITY**

- I agree that I am the owner (or designated agent of the owner) of the dog(s) and am fully authorized to enter this agreement.
- I understand and agree that Stonehill Kennel and Farm is relying on my representations of my dog's (dogs') health and behavior. I further understand and agree that Stonehill Kennel and Farm and its staff will not be liable for any health problems that develop. I agree and understand that Stonehill Kennel and Farm reserves the right to deny admittance to my dog(s) at any time for any reason.
- I understand and agree that Stonehill Kennel and Farm will not be liable for any injuries or illnesses that occur as a result of my dog(s) attendance, provided that reasonable care and precautions are followed.
- I understand that group exercise and group play are situations where dogs co-mingle in groups, and if I have given permission to Stonehill Kennel and Farm to allow my dog(s) to participate in any group

activity. I understand and acknowledge that there are inherent risks when dogs co-mingle, including, but not limited to, bites, scratches and sore muscles.

- I understand that Stonehill Kennel and Farm is not a veterinary establishment and does not practice veterinary medicine. I understand and agree that if my dog(s) become ill or injured, or if the state of the dog(s) health requires medical attention, Stonehill Kennel and Farm, in its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other requisite attention to the dog. Stonehill Kennel and Farm staff will make their best efforts to notify me in the event of a serious illness or injury using the contact information I have provided to Stonehill Kennel and Farm. I understand that I am responsible for providing updated contact information. I agree to assume full financial responsibility for any and all expenses incurred, and I release Stonehill Kennel and Farm, and its staff from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarian and animal hospital.
- I certify, to the best of my knowledge, my dog(s) has not been exposed to any communicable diseases with the past 30 days. I agree that I will notify Stonehill Kennel and Farm of any known exposure of my dog(s) to communicable diseases and will keep my dog(s) out of playcare and will provide a veterinary certification of fitness for playcare to be admitted or readmitted. I also agree that I will maintain current vaccines for my dog(s) and provide certification to that effect upon initial evaluation and periodically as requested.
- I authorize Stonehill Kennel and Farm to obtain medical and vaccination records for my dog(s) from my veterinarian, and I hereby authorize my veterinarian to provide these records to Stonehill Kennel and Farm. I understand and agree that I am solely responsible for any and all acts or behavior of my dog(s) while in the care of Stonehill Kennel and Farm. I release Stonehill Kennel and Farm from any liability arising from my dog(s) attendance at Stonehill Kennel and Farm and accept full responsibility for any and all costs for injury to staff or other animals or damage to facilities caused by my dog(s). I hereby release Stonehill Kennel and Farm of any liability and I further agree to indemnify and save them harmless against any and all claims arising from my dog(s) attendance at Stonehill Kennel and Farm, including but not limited to all costs, damages attorneys fees, expenses and liabilities in connection therewith.
- I understand that in an emergency event, such as a natural disaster, every effort will be made to contact me to retrieve my dog(s). I agree that Stonehill Kennel and Farm, in its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for my dog(s) until I retrieve my dog(s).
- I understand and agree that my dog(s) may be photographed, videotaped and/or recorded and that Stonehill Kennel and Farm retains all rights to use, and proceeds from use of, images.
- I understand that this agreement covers the current relationship between Stonehill Kennel and Farm and me. Each time I bring my dog(s) to Stonehill Kennel and Farm, I am affirming the terms of this Agreement and the truthfulness and accuracy of all statements I make in this Agreement.

I have read and understand this entire agreement, I have had an opportunity to discuss it to my satisfaction with a representative of Stonehill Kennel and Farm, and I agree to its terms.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_